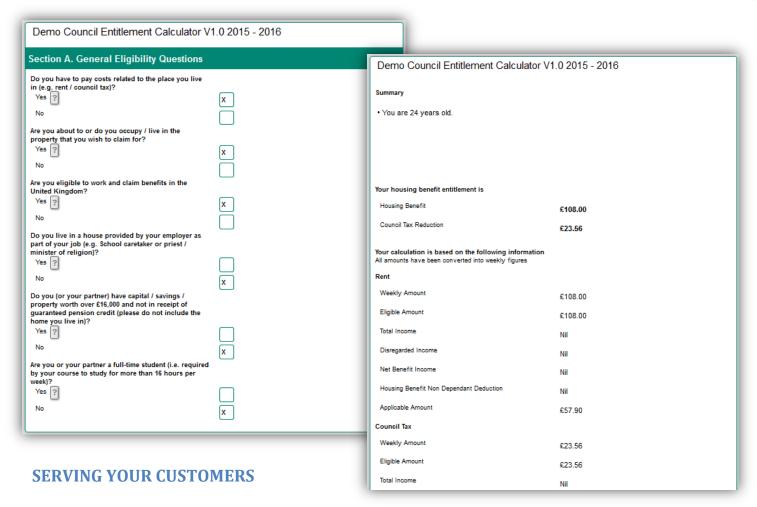


Online Housing Benefit and Local Council Tax Support Calculator

Working with Local Government for Welfare Reform



With Council Tax Support/Reduction varying from one Local Authority to another, an accurate Benefit Calculator for your residents has never been so essential.

The Victoria Forms advanced Benefit Calculator provides your customers, staff and partners with a fast and accurate Benefit calculation.

Users work through an intelligent online process, with the end result summary of the information provided, along with a calculation for:

- Housing Benefit
- Local Council Tax Reduction



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Implementation

For a very fast implementation, Victoria Forms can host the Calculator - no extra hardware (servers) are required. Alternatively, Victoria Forms can install the eForm on any Windows server, providing support to your IT team during the installation.

Branding

The Calculator is branded for your Local Authority, giving users a seamless transition between your website and the Calculator.

Updates

Victoria Forms ensures that the Calculator is kept up-to-date with all regulation changes, benefit up-ratings and general improvements, e.g. inclusion of the Benefit Cap in the resultant calculation.

Claim eForm Integration

For Councils using our full eForm System, following completion users can "Apply Online," with data already entered into the Calculator passed to our intelligent HB-CTR Application eForm. By routing applicants through the Calculator before they fill in the eForm, you can ensure that you department does not waste time on claims that will be rejected.

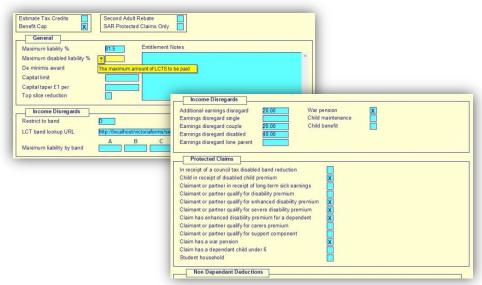
Why Victoria Forms?

- UK's No.1 supplier of Local Authority Benefit Claim eForms and Benefit Calculators - 65+ Local Government Customers since 2003
- Proven track record of successful project delivery, time and time again
- Unique, powerful eForms technology

COUNCIL SUPPORT STAYS LOCAL

For the ongoing Localised Council Tax Support/Reduction, our calculator is designed to be fully flexible, whatever your scheme, year on year.

On setup, an administrator accesses a configuration screen. This contains 25+ parameters that you can adjust to your precise local scheme.



We have been working with our customers to incorporate all of their local schemes yet our system is flexible enough to allow us to add more parameters if your scheme has unique features.

FLEXIBLE, INTELLIGENT AND USER FRIENDLY

Using an intuitive format, the Victoria Forms Benefit Calculator can be used effectively for self-service, assisted and mobile calculations.

Users only see the pages and questions that are relevant to them. Designed to maximise ease of use, as information is entered on screen the calculator slides open or closed questions and sections of the page, depending on whether they are relevant to the applicant.

Supporting 'help notes' guide users through questions quickly and effectively. Built in validation ensures that answers to all relevant questions are given and data is entered in the relevant format.

The inputted data can be saved mid-calculation with text or email message reminders sent to the user to help with retrieval.

Bringing Efficiency to Local Welfare Reform