

# Duncan Bayne, Victoria Forms User Conference 2017

- Product Updates
- Product Launch: VF Creator
- Product Update: EFS 7, EFS Core
- Product Roadmap

The logo for Victoria Forms, featuring the text "Victoria Forms" in white, bold, sans-serif font inside a dark blue oval. The background of the slide features a decorative graphic of flowing blue and white lines in the bottom right corner.

**Victoria  
Forms**

# Products:

- Attachments
- Risk Based Verification: Call Credit, Xantura
- Call Credit ID Verification
- My Account Integration: Agilisys, Lagan, Firmstep, Custom Accounts
- New forms: HMO, Financial assessment, street trading
- Welsh language forms
- HBCTR Calculator

# **Product Update**

## **Integrations**

A dynamic splash of clear water with numerous bubbles, moving from left to right across the lower half of the slide. The water is captured in mid-motion, creating a sense of energy and freshness.

# Northgate:

- New Claims
- Advanced New Claims
- Change in Circumstances
- Direct Debit Add/Remove
- Single Person Discount
- Change of Address

# Capita:

- New Claims
- Change in Circumstances
- Direct Debit Add/Remove – *To be developed*
- Single Person Discount
- Change of Address

# Civica:

- New Claims
- Change in Circumstances
- Direct Debit Add/Remove – *in development*
- Single Person Discount – *in development*
- Change of Address

# **IDOX Uniform / Planning:**

- **Application Temporary Event Notice**
- **Application for a Premises Licence**
- **Application to Vary a Premises Licence**
- **Transfer of a Premises Licence (including Consent)**
- **Notice of Interest in Premises under 718**
- **Private Hire Taxi – Drivers Licence (New Application)**
- **Private Hire Taxi – Drivers Licence (Renewal)**
- **Private Hire Taxi -Operators Licence (New Application)**
- **Private Hire Taxi -Operators Licence (Renewal)**
- **Private Hire Taxi – Vehicle Licence (New Application)**
- **Private Hire Taxi – Vehicle Licence (Renewal)**
- **Application for a Personal Licence**
- **Personal Licence - Change of name / address**
- **Application for Skin Piercing and Special Treatments Licence**
- **Sexual Entertainment Venue**
- **Small Lotteries**
- **Scrap Metal Collectors Licence**
- **Scrap Metal Site Licence**
- **In Charge of / Navigating Pleasure Boats**
- **Pleasure Boats and Vessels Public Health Acts Amendment Act 1907 (Section 94)**
- **Temporary Street Trading Licence to Trade from Tables and Chairs on the Street (New Application)**
- **Temporary Street Trading Licence to Trade from Tables and Chairs on the Street (Renewal)**
- **Application for Breeding Establishment for Dogs Licence (New Application)**
- **Application for Animal Boarding Establishment Licence (New Application)**
- **Application for Animal Boarding Establishment Licence (Renewal)**
- **Riding Establishment Licence (New Application)**
- **Riding Establishment Licence (Renewal)**
- **Dangerous and Wild Animals Licence (New Application)**
- **Dangerous and Wild Animals Licence (Renewal)**
- **Pet Shop Licence (New Application)**
- **Pet Shop Licence (Renewal)**
- **Application for Skin Piercing & Special Treatments Licence**
- **Sexual Entertainment Venue**
- **Small Lotteries**
- **Scrap Metal Collectors Licence**
- **Scrap Metal Site Licence**
- **In Charge of / Navigating Pleasure Boats**
- **Pleasure Boats and Vessels Public Health Acts Amendment Act 1907 (Section 94)**
- **Approval of Marriage and Civil Partnership Venues (New Application)**
- **Approval of Marriage and Civil Partnership Venues (Renewal)**
- **Apply for a road closure to put a crane or platform-vehicle in a public highway**
- **Temporary Structure Licence**
- **HMO New Application (in development)**
- **HMO Renewal (in development)**

# **Product Launch**

## **VF Creator**



# Issues

- Forms matter: administration efficiency, speed, responsiveness.
- Who can create an online form?
- Who can create a paper form?

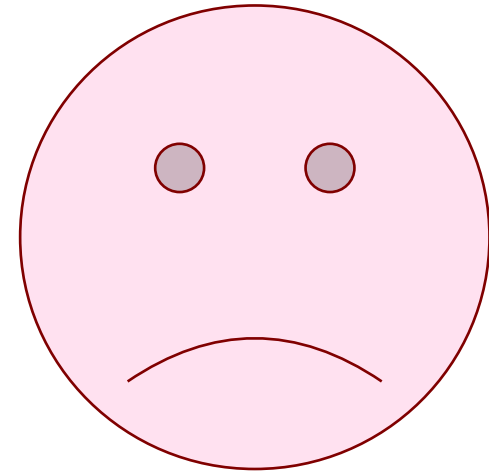
# Why Word is GREAT for paper forms:



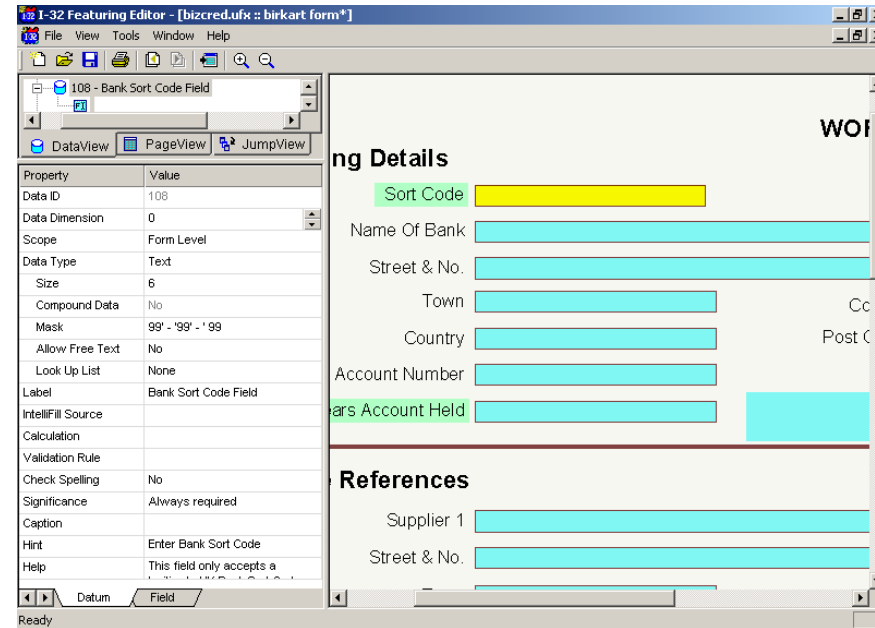
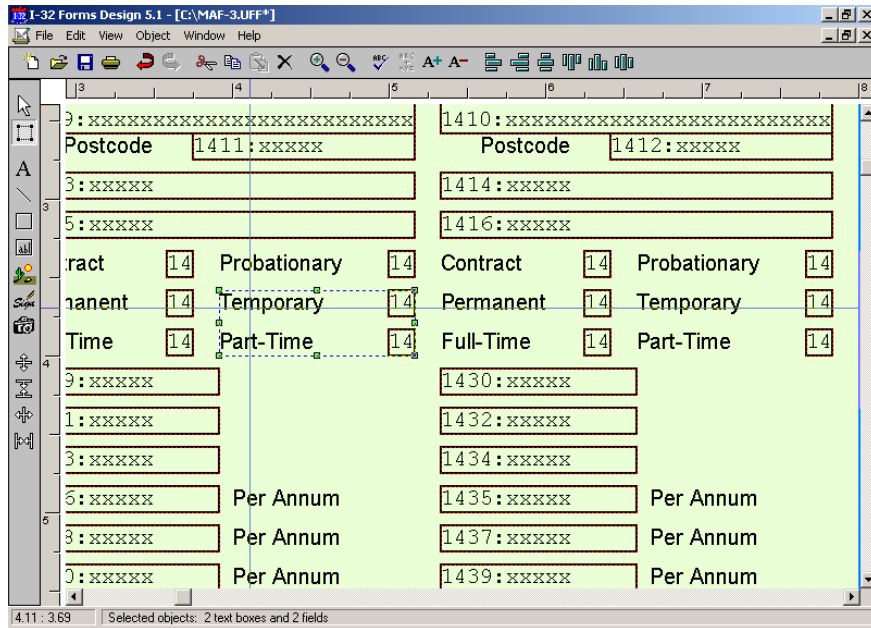
- Everyone can use Word.
- Masses of powerful features to design documents, developed over 36 years!
- Easy collaboration
- Printed output

# Why Word is AWFUL for online forms:

- Users need to have Word.
- Not smartphone / tablet friendly
- No intelligence – help, guidance, validation, etc
- Email return: not secure, not reliable, not easy
- No version control
- Not trusted: viruses, trojans, ransomware.



# i32 Forms Design Software:



- VMP Forms USA: i32 forms Designer and Featuring Editor
- Designed for US mortgage industry
- Taken over by Wolters Kluwer
- Little US product development
- Result: UK Development of product

# UK product developments over 10 years:

- Browser forms
- Static layout, webform output
- Smartphone forms
- Accessible forms
- Extra features: intelligent paging, lookups, eSignatures, embedded images, attachments, embedded maps, pre-population....
- Fully offline forms
- PDF output
- XML data export
- Enterprise Forms Server

# Results:

- We are experts at extending another company's design product.
- Large library of eForm code modules, that are standalone.
- The challenge: Limits of i32 Designer.
- Replacement designer option: Create from scratch?
- Is there an alternative?

## An innovative option:



**Use Word for creating forms**



**Use Victoria Forms for form filling**

# Demonstration

VF Creator for Word

Ophelia Chan

# Product Update

## Enterprise Forms Server 7 Enterprise Forms Server *Core*

**Dan Soper**

A dynamic background image featuring a splash of clear water with numerous bubbles, moving from the left side towards the right across the lower half of the slide.

# Enterprise Forms Server

Blank E-Forms Library

WDF Weightless Document Format

Switch to Text View Recover Saved Form (with reference number)

**Benefit Claim Form**

WDF Short LCTS Application Form (1.0)

**Benefit Forms**

WDF ARP Discretionary Housing Payments Claim (1.0)

WDF ARP Short DHP (1.0)

WDF Backdating Benefit Form (2.0)

WDF Bank Details Form (2.0)

WDF DHP and EHP Application Form (1.0)

WDF HBCTR Change Of Address (1.0)

WDF HBCTR Change of Circumstances Type 3 (1.0)

WDF Proof of Rent Charged (2.0)

WDF Self Employed Earnings Form V2 (2.0)

WDF Sharing Information with Landlord (2.0)

WDF Shortened HCTS Standard HBCTR for Pensioners Appeals (1.0)

WDF Shortened HCTS Standard HBCTR Appeals (2.0)

**Calculator**

WDF HB-CTR Calculator 1.0

WDF HB-CTR Calculator Fenland 1.0

**Council Tax**

WDF Changes in Household (1.0)

WDF Combined Discount and Exemption Form (1.0)

WDF Council Tax - Change of Address (1.0)

WDF Council Tax Disabled Relief (2.0)

WDF Council Tax Enquiry Form (1.0)

WDF Council Tax Occupied Annex Discount (1.0)

WDF Council Tax Reductions for Annexes (1.0)

WDF Council Tax Single Occupancy Discount (2.0)

WDF Council Tax Summons Arrangement Form (1.0)

WDF Landlord Change of Tenant Notification Form (1.0)

- Feature-rich form-filling
- Advanced form processing
- Document system integration
- Back-office system integration
- Advanced form configuration
- User management and auditing
- Internal (private) and External (public) server setups
- Offline forms
- Forms branded per customer

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## *The future:*

- Document system integration
- Back office system integration
- Offline forms
- Full audit trails
- Email campaigns
- Send for signing
- Advanced Form and User configuration
- SharePoint integration

# Product Roadmap: VF Creator

## 2017 onwards:

- Ready now.
- Video tutorials.
- Victoria Forms Design Team: Most new forms in new format.
- Continue to support customers with design services.
- Growing libraries of ready-made templates.

## 2018:

- VF Creator web designer.
- Rapid product development thereafter.

# Product Roadmap: EFS 7

## **2017, 2018:**

- Ready Now.
- Update customer systems.
- Responsive i32 forms and viewers.
- Facility to use VF Creator forms and i32 forms side-by-side .
- Improvements, new features where useful.

## **2019 onwards:**

- Maintain system only.

# Product Roadmap: EFS Core

## 2017:

- Ready Now. Suitable for simple implementations, with rapid setup.

## 2018:

- Development to reproduce more and more complex EFS functions.
- Add i32 forms backward compatibility.
- Start to replace EFS 7 existing customers, starting with less complex setups.
- New functionality, new integrations.

## 2019:

- Replace all EFS 7 systems.
- EFS Core becomes EFS 8.
- Rapid product development thereafter.

# Conclusions

## **Local government:**

- Continued development and improvement of product set.

## **New design software:**

- New, unique, easy, powerful.
- Opportunities for new uses.

## **Enterprise Forms Server:**

- Rapid development, future proof.

**Thank you.  
Any Questions?**

