

Online Housing Benefit and Local Council Tax Support Calculator

Working with Local Government for Welfare Reform

Demo Council Entitlement Calculator V1.0 2015 - 2016

Section A. General Eligibility Questions

Do you have to pay costs related to the place you live in (e.g. rent / council tax)?

Yes No

Are you about to or do you occupy / live in the property that you wish to claim for?

Yes No

Are you eligible to work and claim benefits in the United Kingdom?

Yes No

Do you live in a house provided by your employer as part of your job (e.g. School caretaker or priest / minister of religion)?

Yes No

Do you (or your partner) have capital / savings / property worth over £16,000 and not in receipt of guaranteed pension credit (please do not include the home you live in)?

Yes No

Are you or your partner a full-time student (i.e. required by your course to study for more than 16 hours per week)?

Yes No

Demo Council Entitlement Calculator V1.0 2015 - 2016

Summary

- You are 24 years old.

Your housing benefit entitlement is

Housing Benefit	£108.00
Council Tax Reduction	£23.56

Your calculation is based on the following information
All amounts have been converted into weekly figures

Rent

Weekly Amount	£108.00
Eligible Amount	£108.00
Total Income	Nil
Disregarded Income	Nil
Net Benefit Income	Nil
Housing Benefit Non Dependant Deduction	Nil
Applicable Amount	£57.90

Council Tax

Weekly Amount	£23.56
Eligible Amount	£23.56
Total Income	Nil

SERVING YOUR CUSTOMERS

With Council Tax Support/Reduction varying from one Local Authority to another, an accurate Benefit Calculator for your residents has never been so essential.

The Victoria Forms advanced Benefit Calculator provides your customers, staff and partners with a fast and accurate Benefit calculation.

Users work through an intelligent online process, with the end result summary of the information provided, along with a calculation for:

- Housing Benefit
- Local Council Tax Reduction



Online Housing Benefit and Local Council Tax Support Calculator

Implementation

For a very fast implementation, Victoria Forms can host the Calculator - no extra hardware (servers) are required. Alternatively, Victoria Forms can install the eForm on any Windows server, providing support to your IT team during the installation.

Branding

The Calculator is branded for your Local Authority, giving users a seamless transition between your website and the Calculator.

Updates

Victoria Forms ensures that the Calculator is kept up-to-date with all regulation changes, benefit up-ratings and general improvements, e.g. inclusion of the Benefit Cap in the resultant calculation.

Claim eForm Integration

For Councils using our full eForm System, following completion users can "Apply Online," with data already entered into the Calculator passed to our intelligent HB-CTR Application eForm. By routing applicants through the Calculator before they fill in the eForm, you can ensure that your department does not waste time on claims that will be rejected.

Why Victoria Forms?

- UK's No.1 supplier of Local Authority Benefit Claim eForms and Benefit Calculators - 65+ Local Government Customers since 2003
- Proven track record of successful project delivery, time and time again
- Unique, powerful eForms technology

COUNCIL SUPPORT STAYS LOCAL

For the ongoing Localised Council Tax Support/Reduction, our calculator is designed to be fully flexible, whatever your scheme, year on year.

On setup, an administrator accesses a configuration screen. This contains 25+ parameters that you can adjust to your precise local scheme.

The screenshot shows a configuration interface for the calculator. It includes sections for 'General' (Maximum liability %, Maximum disabled liability %, De minimis award, Capital limit, Capital taper, Top slice reduction), 'Income Disregards' (Restrict to band, LCT band lookup URL, Maximum liability by band), 'Protected Claims' (a list of claim types with checkboxes), and 'Non Dependant Deductions'.

We have been working with our customers to incorporate all of their local schemes yet our system is flexible enough to allow us to add more parameters if your scheme has unique features.

FLEXIBLE, INTELLIGENT AND USER FRIENDLY

Using an intuitive format, the Victoria Forms Benefit Calculator can be used effectively for self-service, assisted and mobile calculations.

Users only see the pages and questions that are relevant to them. Designed to maximise ease of use, as information is entered on screen the calculator slides open or closed questions and sections of the page, depending on whether they are relevant to the applicant.

Supporting 'help notes' guide users through questions quickly and effectively. Built in validation ensures that answers to all relevant questions are given and data is entered in the relevant format.

The inputted data can be saved mid-calculation with text or email message reminders sent to the user to help with retrieval.

Bringing Efficiency to Local Welfare Reform